

Ardmeanach Bed and Breakfast, Inverness

COVID-19 Guidelines and Procedures

We have been welcoming guests to Ardmeanach for over 10 years now and always uphold high standards. During the current world wide situation the following guidelines and procedures have been put in place for your health and safety as well as ours and our staff. We have left as much as possible in place for you to have the traditional Bed and Breakfast experience whilst following Government Guidelines. Personal service and Scottish Breakfast will still be part of the experience for you whilst practising social distancing and additional Hygiene Procedures.

As per Government Guidelines we must ask you to follow the Social Distancing rules whilst in the House. If you discover you have symptoms of the virus you must follow the current Government Guidelines, check out, return home and seek medical advise. If you have tested positive 14 days or less before arrival you must reschedule or cancel your reservation.

Cleaning of Guest Areas during your stay

Guest Dining Room will be cleaned & disinfected daily & will not be accessible outwith Breakfast times. Reception will be cleaned similarly. All Door Knobs & Handles also!

We will be asking you on arrival if you wish your room to be serviced during your stay. Before your arrival the following tasks will have been performed in your room following Government Guidelines

Bed Linen and Towels will all be washed at High temperatures, mattress & Pillow protectors changed between guests.

All hard surfaces will be cleaned with Government standard disinfectants including room folders, TV remote, Hair dryer, including all Bathroom areas.

The contents of the tea Tray will all be washed in the dishwasher and consumables replaced.

Finally the rooms will be sterilised further using a UV lamp. This will be placed in your room for 30 minutes after we have serviced the room.

Checking into Ardmeanach

On arrival at Ardmeanach you will find a hand sainting unit at the front door, please use it before coming in. We will personally be checking you in as per normal (Social distancing off course). We may also ask if we can use a non contact thermometer to take your temperature. We will check all your details and as per Government Guidelines and we will also ask where you were staying previously (this is to help with the Track and Trace system which is exempt from GDPR). On Checking in you will be asked if payment for the room has to be taken from the card given at time of booking. We have a secure virtual terminal and we will take the payment whilst you are present and email you a receipt. We will then take you to your room, your key will be in the Room Door for you. A Welcome letter will further explain all the details that you will need to make your stay with us at Ardmeanach as comfortable and Welcoming as possible during these strange times.

Breakfast will be served from 8-9.30 as usual

Should you require an earlier Breakfast please feel free to ask. Our Traditional Highland Breakfast will be available served freshly prepared from the kitchen. There are several other lighter options as well as our vegetarian choices. No Self Service items will be available and we will be serving everything to you.

Your table and all items on your table will have been disinfected previous to your arrival in the Dining Room, please use the hand sanitiser before entering the Dining Room. All Crockery, Glassware, Cutlery and other utensils will have been cleaned in the dishwasher. You will have a designated Dining Table for the length of your stay with us.